**Notes from the Suffolk Information Partnership meeting held on Thursday 15 JULY 2021 on Microsoft Teams**

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| **Title of Meeting:** | Suffolk Information Partnership meeting |
| **Date:** | Thursday 15 July 2021 |
| **Place:** | Online, Microsoft Teams |
| **Time:** | 10am – 12pm  |

1. Welcome, introductions and housekeeping – Kate Turner

**Welcome**

New partner – Introduction to Restitute:

**Cath Pickles, Restitute:**

**Contact:** ceo@restitute.org Tel: 07946 557819 <https://restitute.org/>

Supporting people caring for or caring about ie the parents, carers, loved ones and siblings of people who have survived childhood sexual abuse or exploitation, sexual violence as an adult, serious violence or domestic abuse. Offering one to one help. They have helped 60 families from 2019

1. AccessAble Accessibility Guide– Dean Eales

**Dean Eales, AccessAble**

**Contact:** dean.eales@accessable.co.uk 07921 183324 [www.accessable.co.uk](https://www.accessable.co.uk)

AccessAble offers accessible information to help find wheelchair friendly venues or disabled access and facilities in shops, pubs, restaurants, cinemas, theatres, railway stations, hotels, colleges, universities, hospitals etc. *“Good accessibility is beneficial for everyone”.* All venues are visited in person. App is available on Google Playstore and App store. Working with InfoLink to add links to all venues



1. Warm Handover referrals update – Kate Turner
* **Statistics**



We had nearly 400 referrals in March. As lockdown is easing there are less referrals. Please keep using.

*“It’s not just a winter mechanism.”*

* **Payments**

Payments will continue to be make on a rolling month by month basis until money runs out. Currently working on April-June payments. We’ll soon be changing to BACS transfer for payments. We will need bank details, so the money goes straight into partners accounts. Will include this in the Data Protection Impact Statement update to go out shortly

*“More referrals, more money”*

* **Training sessions**

5 sessions so far. Good attendance and good feedback:

Lesley, Trading Standards *“Colleagues found very informative”*

David, Suffolk Family Carers *“New staff members really benefit”*

Kellie Dimmock, Suffolk Libraries *“Would be great for more WH training and be handy to have a chat sometime about staff attending and the possibility of running sessions for larger groups of staff if that is possible, please”*

We will be adding new dates in the calendar for the Autumn

* **New referral form**

Work is still on going on the form:

* + Changing some fields e.g., Client instead of Carer
	+ Adding financial information box
	+ Adding free text box for any other details
	+ Adding option to upload a document
1. What partners do spreadsheet

Thank you to everyone who has replied to the survey. A new column for Immigration has been added.

**Q: Do we need a new column for “Main service”?**

Kellie Dimmock, Suffolk Libraries said yes *“A column/notes section would be great”*

Leslie Crompton, Trading Standards said *“Yes”*

Stephanie Vella, ACT said *“Not for us Kate but I feel a remarks column to add more detail.  Such as we support Syrian Refugees but I wouldn't necessarily say it was an immigration service.“*

Leanne Bus, Realise Futures said *“A comment box would be helpful”*

Lesley Crompton, Trading Standards also requested another column for “Other languages”. If Partners have staff that speak another language, would they be willing to help with translation?

Dagna Dawa, speaks Polish and said she would be willing to help

* **Action KT/MB**: Add extra columns to survey
1. Short break
2. Meeting new partners



**Suffolk Law Centre:** Georgia-Mae Chung

**Contact:** georgia-mae@suffolklawcentre.org.uk Tel: 01473 408111 <http://www.iscre.org.uk/legal-services/>

Offering free legal advice. Law Advice Centre offering 30 minutes free legal advice. Family Support Clinic offering 1-hour free legal advice. Appointment only. Phone/video appointments only at the moment. Free interpreting service. Staff speak French, Polish and Spanish

**Community Action Suffolk:** Nicky Russell

**Contact**: Nicky.russell@communityactionsuffolk.org.uk

**To join CAS:** <https://www.communityactionsuffolk.org.uk/join-our-network/>

Helping the Voluntary, Community & Social Enterprise sector in Suffolk. Befriending services plus new service “Buddy up” to help people self-isolating and those who have been isolating for years – “entrenched isolation”. Helping to link the person back into the community, linking up with community groups. Also, Restart events, Good Neighbours and Training

**Access Community Trust:** Richard Moore

**Contact:** richard.moore@accessct.org 01502 464107 [www.accessct.org](http://www.accessct.org/)

Supporting people who may be homeless, vulnerable, and suffering from social exclusion.  New service called “Covid Circles” for people of all ages, helping with vaccinations and isolation. Also has two social prescribing Teams via Doctors Surgery, Waveney Lead wellbeing service, Domestic abuse service, Make every adult matter service and youth services. Also new Hoarding project: hoarding@accessct.org

**Action KT/MB**: Add “Hoarding” to spreadsheet

**Suffolk Sight**

**Contact:** <https://www.westsuffolksight.org.uk/>

Amalgamating the East Suffolk Association for the Blind with West Suffolk Sight. Its purpose is to improve the lives of people who are affected by sight loss throughout Suffolk.

**Newmarket Open Door**

**Contact:** <https://newmarketopendoor.org.uk/>

Providing homeless and vulnerable young people with supported housing, employment, and training opportunities in Newmarket. Also, foodbank and charity shop

1. Discussion on projects for the Suffolk Information Partnership

No time to discuss

1. Brief service updates and case studies

**Citizens Advice Mid Suffolk:** Kimberly Roberts advice@midsuffolkcab.org.uk

*“Launching an advice drop-in service in Eye. If anyone in Eye needs advice they can come to the Library on a Friday morning. Keen to get referrals to get this scheme off to a good start! The service used to be at the Eye Health Centre before the pandemic, so we need to make people aware of the new venue.”*

**Realise Futures Coaching Service**: Leanne Buss leanne.buss@realisefutrues.org

*“I am part of the* *Realise Futures Coaching Service; we are offering face to face appointments where clients want/need it. We have offices in Bury, Ipswich, Stowmarket and Lowestoft and can meet in cafe's etc. We support people to think about training and employment related goals but can also think about career options for those who do not know what they want to do.”*

**Realise Futures Peer groups and Walk in Advice and Guidance**: Shamaila Waddle shamaila.waddle@reaslisefutures.org

<https://www.realisefutures.org/learning-coaching-advice/>

*“We have* *Peer groups and Walk in Advice and Guidance at Realise Futures set up all over Suffolk to support people from disadvantaged background, autism and/or learning difficulties. I am happy to provide further information on the F2F groups we are offering. Please do not hesitate to get in touch with me* *shamaila.waddle@reaslisefutures.org“*

1. Any Other Business

**David Grimmer, Suffolk Family Carers** david.grimmer@suffolkfamilycarers.org

*“Could we share on our websites that we belong to the SIP and we work with partners across Suffolk?”*

**Action KT:** To reply

1. Dates and venues for next meetings

10am – 12pm Thursday 21 October 2021, Microsoft Teams

Melanie Bardella / Kate Turner

Suffolk County council

July 2021